

# Member Portal Guide Book

## WESTERN DRESSAGE ASSOCIATION

OF AMERICA

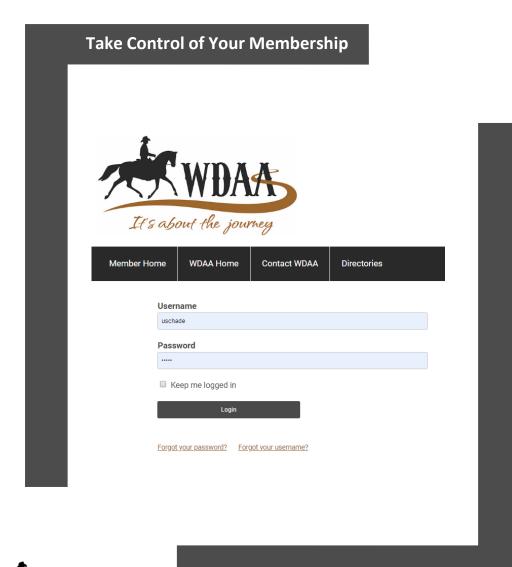
An illustrated guide to getting the most out of our interactive and self-service website.



# Membership Has its Privileges

- Our website is powered by MemberClicks, the association industry's most powerful Association Management Software system.
- Our website offers many self-service and exclusive benefits that only members and/or their employees can take advantage of.
- To ensure only Members receive these benefits, these areas of our site require a valid log in.
- The pages in this guide will teach you how to log in and update your information, as well as take advantage of many benefits.
- The more you update and personalize your membership, the more value you will receive from us





Once you have a Username and Password, you can use it to access any Members-only or restricted items, such as event discounts, partner discounts, members events, member directory and the social community features.

We have emailed you your username and password but if you have forgotten either, no worries! Click 'forgot your password' or 'forgot username' and enter the email address associated with your profile. You will then be emailed a link to reset your password.

(HINT: you might want to try your email address as your username.)

**Note:** To receive the link via email, the email address you enter must be the email address in your membership profile.

### What Can I Do Here?



- View your Profile
- View/ Pay Membership Dues
- View/Pay Event Invoices
- Access the Member Directory
- Access Video Education Portal
- Access to Social Community Features
- View any Members-only Content on this Website
- Interact and Connect with Other Members

Contact WDAA

Directories

### Member Profile memberprofile@wdaa.org Member Type

Prospect

**Full Name** Member Profile

Contact Name Member Profile

Email - Preferred memberprofile@wdaa.org

If you click the words 'My Profile', you can make additional changes to your profile.

#### In this area you can:

- Change your profile picture that shows on the Member Directory
- Edit your privacy settings
- Change your password or username
- Manage how we contact you
- View past emails we have sent to you
- View a list of all your invoices
- View all forms that you have submitted

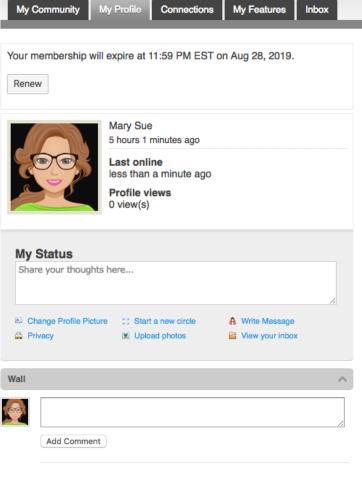




### My Profile

- These fields show you what information we have now. Please fill in any blanks so that we can know you as well as possible.
- Information here can be used on your Directory listings or for communications we send out.
- Make sure to click Save at the end of the process.





#### Show All (0)



### Message History

The Message History area will show you all of the emails the organization has sent to your personal inbox. If you ever delete an email, there is a full record kept in this area of your profile. Simply click on the subject line to open the body of the email.

If you are not receiving our emails, white-list our email address. Click here to see how.



My Community	My Profile Con	nnections	My Features	Inbox	Search Directory
Message History	Change Profile Picture Privacy Change Password				
Subject  BEST TIME EVER!!!!!			Status Opened		10/11/2018 1:01 PM
MCU Newsletter	Contact Preference Message History	es	Sent		10/10/2018 12:03 PM
MC LIVE - Test	Invoices Submissions		Opened		10/09/2018 1:51 PM
MC LIVE - BEST TIME	MC LIVE - BEST TIME EVER PART 2!!!!		Opened		10/09/2018 1:51 PM
MC LIVE - New File U	MC LIVE - New File Upload		Sent		10/09/2018 10:16 AM
MC LIVE - BEST TIME	MC LIVE - BEST TIME EVER!!!!!		Sent		10/09/2018 10:05 AM
A message has been posted for Where to:		: MCU	Sent		07/25/2018 3:45 PM
Your June MCU Newsletter is inside!		MCU	Sent		06/20/2018 2:08 PM
E-list Moderator Approval Notice MCU		MCU	Opened		03/29/2018 4:49 PM
A message has been	A message has been posted for Test Test MCU		Sent		02/14/2018 2:18 PM

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First Previous Next

## View your Invoices

- Under 'My Profile' you have the ability to display your invoices.
- This area will show you past paid invoices and open invoices that you are able to pay (membership, renewal, events, etc.).
- To open any of these invoices, simply click on the Invoice ID to view the invoice.







Home About Us Membership Events Members Only Contact Us

My Co	mmunity My	Profile Conne	ctions My Fo	eatures	Inbox	Search Dir	ectory
Invoices							
ID	Туре	Created Date	Due Date	Status	Total Amount	Amount Paid	Balance
435476	Credit Memo	04/12/2016	N/A	Paid	\$-50.00	\$-50.00	\$0.00
1056	Forms	08/10/2015	09/09/2015	Paid	\$75.00	\$75.00	\$0.00
435464	Forms	02/18/2016	03/19/2016	Paid	\$225.00	\$225.00	\$0.00
435515	Forms	06/03/2016	07/03/2016	Paid	\$280.00	\$280.00	\$0.00
435516	Forms	06/03/2016	07/03/2016	Paid	\$50.00	\$50.00	\$0.00
435534	Forms	07/08/2016	08/07/2016	Open	\$-100.00	\$0.00	\$-100.00
435535	Forms	07/12/2016	08/11/2016	Paid	\$-25.00	\$-25.00	\$0.00
435637	Ad Hoc	12/30/2016	01/14/2017	Paid	\$5.00	\$5.00	\$0.00
435747	Forms	04/10/2018	05/10/2018	Open	\$75.00	\$0.00	\$75.00
435745	Forms	04/10/2018	08/18/2018	Open	\$400.00	\$0.00	\$400.00

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First Previous Next Last

## Pay Your Invoices

Once you have clicked on the Invoice ID You have the option to pay an open invoice or download an invoice.

**Paying an Invoice:** Paying an invoice couldn't be easier. Simply click on the button at the bottom 'Pay Now. Our payment area will come up for you to enter your card and billing information.



My Community My Profile Connections My Features Inbox Search Directory

#### Invoices

#### **OPEN**

MemberClicks Kinsey Mahan 3495 Piedmont Rd. NE Bldg. 12, Ste. 110 Atlanta, Georgia 30305 United States Invoice # 435747 Invoice Date 04/10/2018 Invoice Due 05/10/2018

Amount Due \$75.00

#### **Transactions**

Description	Amount
Session A	\$25.00
Registration Fee	\$50.00

Total Amount	\$75.00
Amount Paid	-\$0.00
Amount Due	\$75.00

#### **NOTES**

Please pay this invoice within 30 days. If you have questions, call 1-800-REFRESH or email help@memberclicks.com. This is a test.

Pay Invoice

Download Invoice

## Member Directory

Our Member Directory can be valuable in connecting you with other members. To update what displays for your profile in the directory listing, please edit your profile (you can do so by following the steps we outlined earlier).

\*\*Only Name, City, State, Country, and Bio are viewable by other members.





City Hampton

Member Home **WDAA Home** Contact WDAA Video Education Portal Directories 1303 Results Show Search Criteria Deborah Abajian City Murrieta State California Country United States Elizabeth Abernathy City Disputanta State Virginia Country United States Jeanine Achin City Rehoboth State Massachusetts Country United States Beth Achorn

WDAA Horse Lifetime Points
and Awards Program

WDAA World Show

WDAA Event Calendar

WDAA Show Recognition

WDAA Professional Directory

WDAA Social Corral

WDAA Judges Education



### How to Renew Your Membership

A member can renew their own membership in one of three ways:

- By paying the auto-generated Renewal invoice tied to their renewal notification
- By logging in and submitting a Renewal Form
- By logging in and using the Renew option from the My Profile page
- By printing a paper renewal form and mailing it to our address.

## Here's an example of a renewal email that will be sent directly to your personal email inbox.



MCU <mcu@memberclicks to kinsey ▼

12:29 PM (0 minutes ago)



#### Kinsey,

We would like to take the opportunity to thank you for your support over the past twelve months. We value all contributions to MCU, and memberships make up the lifeblood of our organization. Your involvement is important and very much appreciated.

We know people have busy lives, so we wanted to take this opportunity to remind you that your membership with MCU will expire on 08/01/2016.

If you are still deciding whether to renew, or just haven't gotten around to it yet, please let us remind you of what you will be missing if you do not renew:

- 1. Networking Opportunities
- 2. Membership Directory Visibility
- 3. Discounted Event Registration
- 4. CE Opportunities

We hope that you will take the time to renew your membership and remain part of our community. It couldn't be easier - just click the link below to pay the attached invoice.

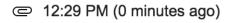
Your financial contributions truly are vital to our existence, but so is your membership - just knowing that you support what we are doing keeps us going.

Click here to pay this invoice

# Renew from your personal inbox

- Here's an example of a renewal email that will be sent directly to your personal email inbox.
- Simply click "Click here to pay this invoice" to be taken to your invoice to pay online or download to mail in payment.







Kinsey,

We would like to take the opportunity to thank you for your support over the past twelve months. We value all contributions to MCU, and memberships make up the lifeblood of our organization. Your involvement is important and very much appreciated.

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Your financial contributions truly are vital to our existence, but so is your membership - just knowing that you support what we are doing keeps us going.

Click here to pay this invoice



### Renewal Form

Please use our renewal form to renew your membership for the next year.

By taking the renewal form, it allows you the opportunity to update your information.

Once you have completed our renewal form, a renewal invoice will be generated and emailed to you.

Note: In order to renew, you must have received a renewal email notification.



Member Logout 🔒

Member Home

**WDAA Home** 

Contact WDAA

Directories

#### WDAA Member Sign Up Form

Choose a member type below to join as a new member.

#### **Annual Memberships**

General Membership - \$35.00

Veteran Membership - \$35.00

Junior Membership (18 years or younger) - \$25.00

#### Lifetime Memberships

Gold Concho Membership - \$5,000.00

Silver Concho Membership - \$2,500.00

Founding Pioneer Membership - \$1,000.00

Veteran Lifetime Membership - \$500.00

Quick Links

WDAA Horse Lifetime Points
and Awards Program

WDAA World Show

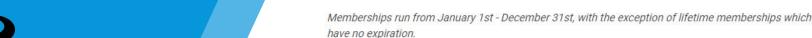
WDAA Event Calendar

WDAA Show Recognition

WDAA Professional Directory

WDAA Judges Education





Additional Sponsors



# Renew From Your Profile



Log in

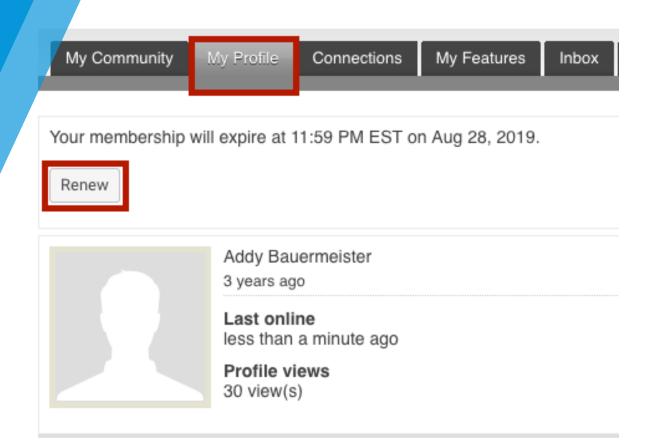


Navigate to 'My profile'



Click 'Renew'

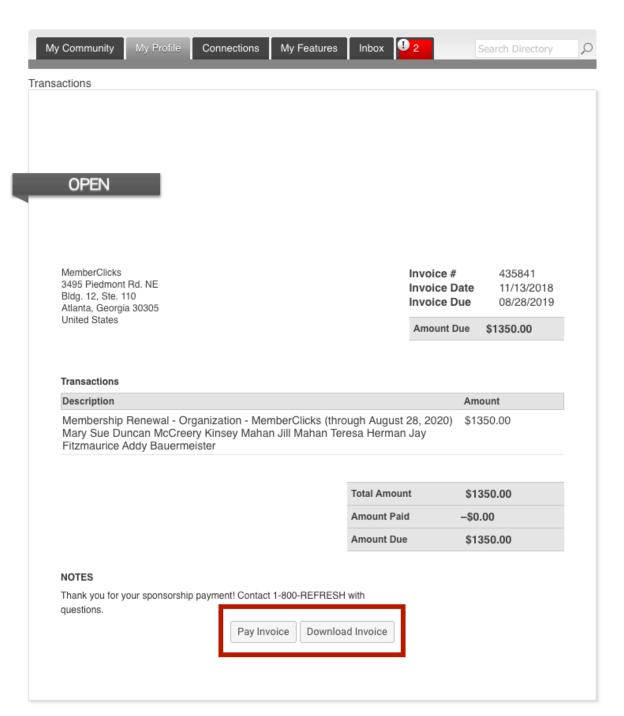




### Pay Your Renewal Invoice

Once you have clicked submit. You will be taken to your renewal invoice to pay.

Paying an Invoice: Paying an invoice couldn't be easier. Simply click on the button at the bottom 'Pay Invoice'. Our payment area will come up for you to enter your card and billing information.



## How You Can Contact Us

Fill out this form to contact us:

https://westerndressageassociation.org/contact-us/

Western Dressage Association® of America

P.O. Box 2349 Parker, CO 80134

Call Us: (720) 662-4584

Our hours of operation are 9:00AM – 6:00PM Monday – Friday Mountain Standard time.

Feel free to text us also.

